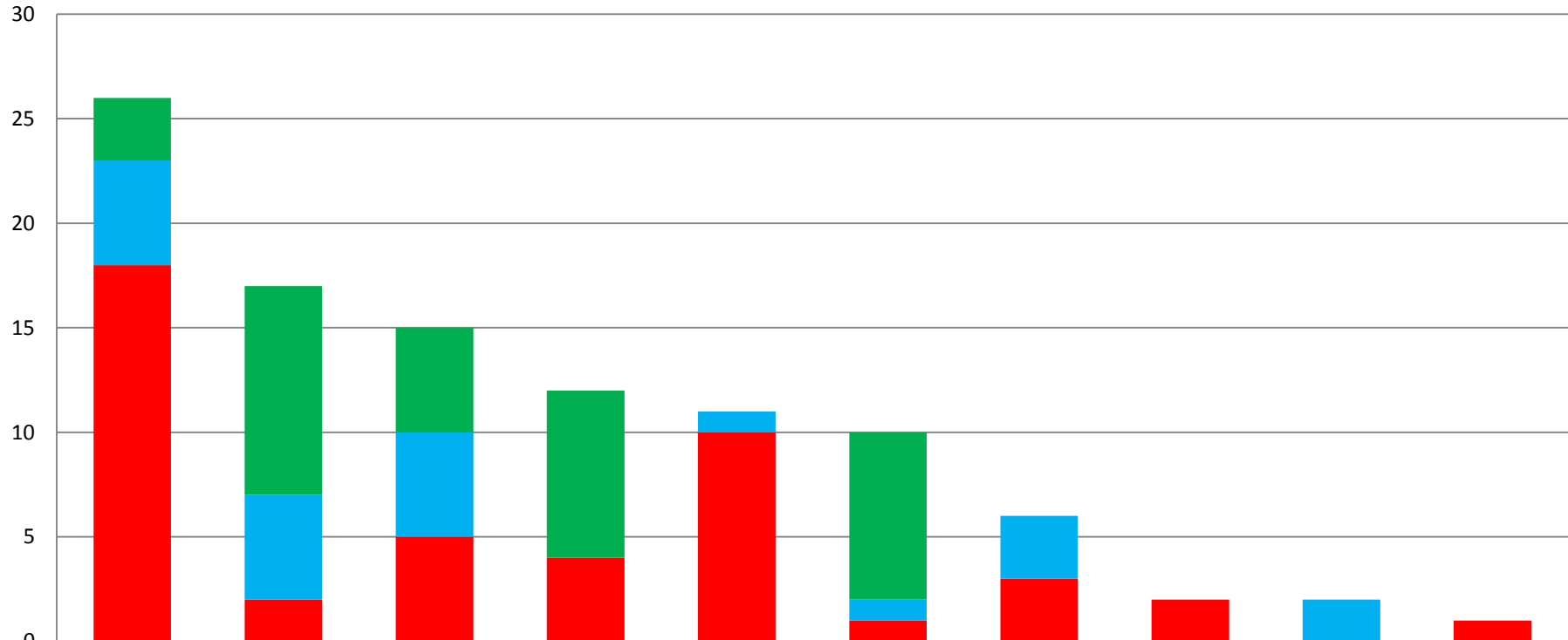


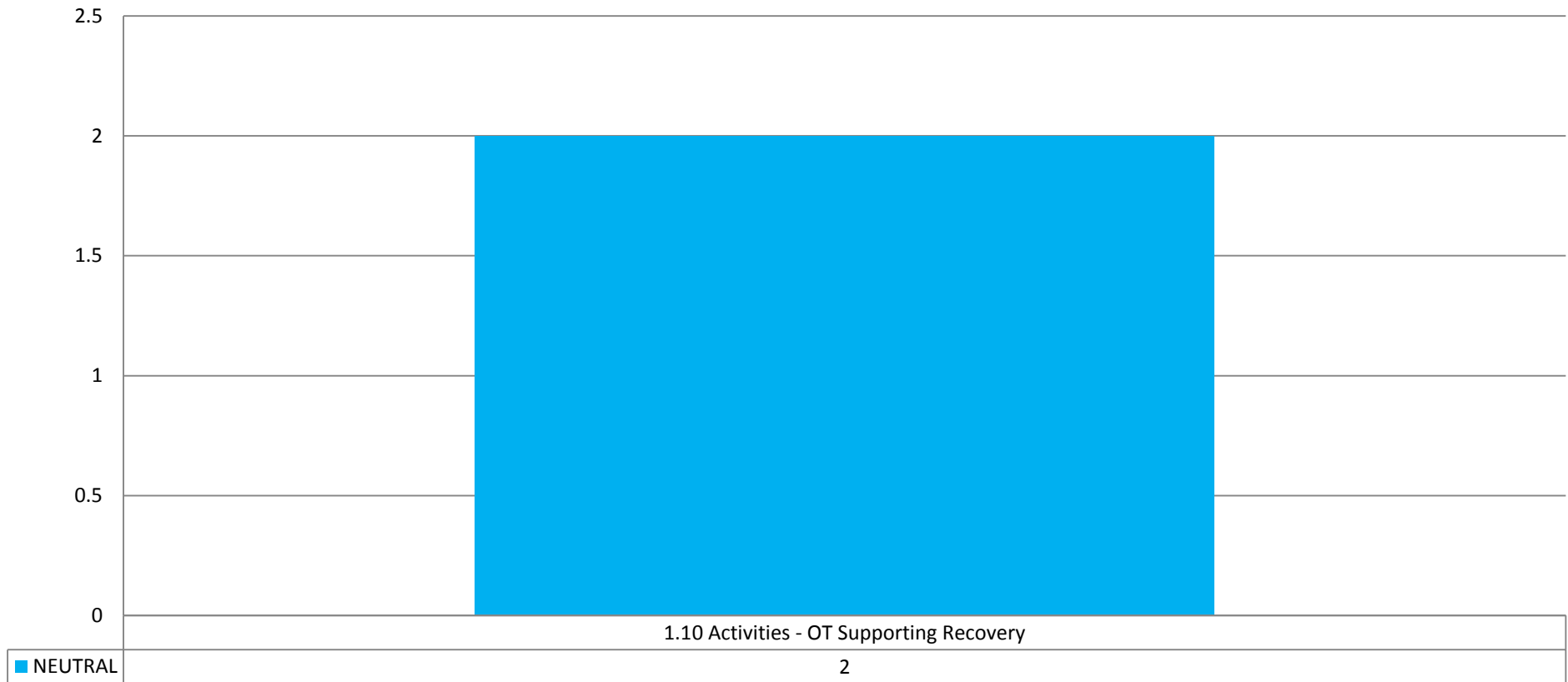
Hear Us Linkworking Report
Psych Liaison
3rd Quarter 2018-19
Q3 1st Oct - 31st Dec

Psych Liaison 3rd Quarter 2018-19 - Q3 1st Oct - 31st Dec Main Themes

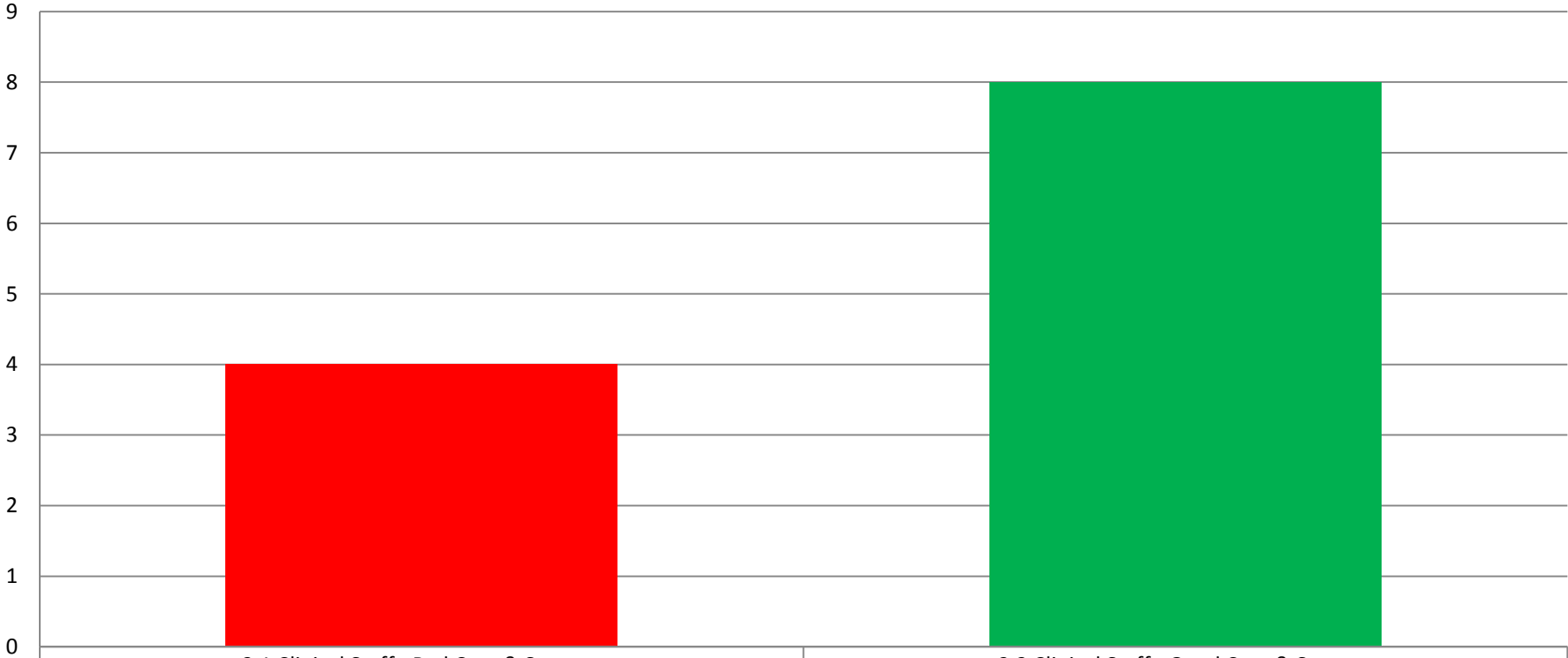


	11. Welfare Benefits & Housing	6. Referral & Signposting	3. Discharge Planning & Care Plans	2. Clinical Staff; Care & Support	10. Treatment, Medication, Crisis & Sectioning	9. Sharing and Listening Lived Life Experiences	7. Respect, Dignity, Personal Choice & Safety	4. Food and Beverages	1. Activities & OT Resources	8. Service Environment, Hygiene & Security
■ POSITIVE	3	10	5	8		8				
■ NEUTRAL	5	5	5		1	1	3		2	
■ NEGATIVE	18	2	5	4	10	1	3	2		1

Psych Liaison
3rd Quarter 2018-19 - Q3 1st Oct - 31st Dec
1. Activities & OT Resources

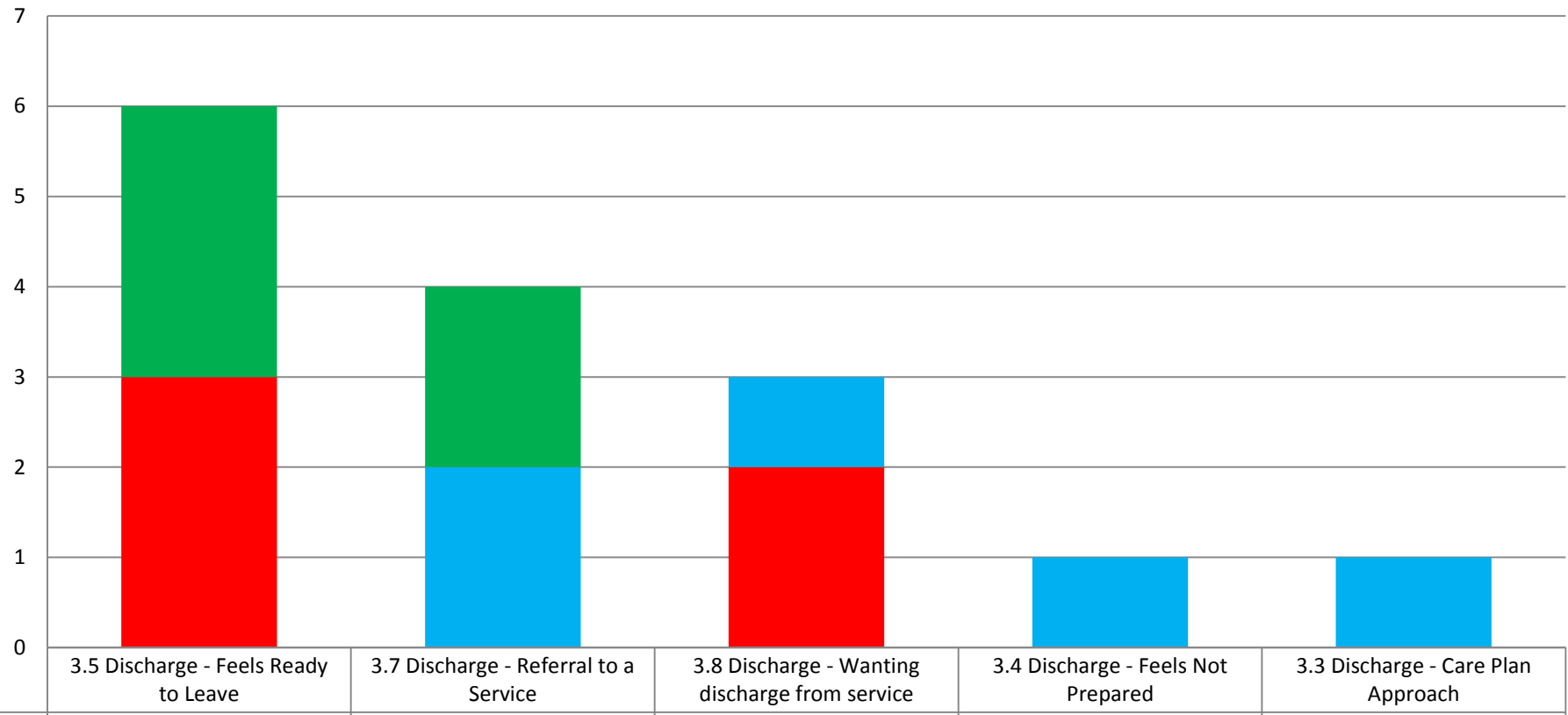


Psych Liaison
3rd Quarter 2018-19 - Q3 1st Oct - 31st Dec
2. Clinical Staff; Care & Support



	2.1 Clinical Staff - Bad Care & Support	2.2 Clinical Staff - Good Care & Support
■ POSITIVE		8
■ NEGATIVE	4	

Psych Liaison
3rd Quarter 2018-19 - Q3 1st Oct - 31st Dec
3. Discharge Planning & Care Plans



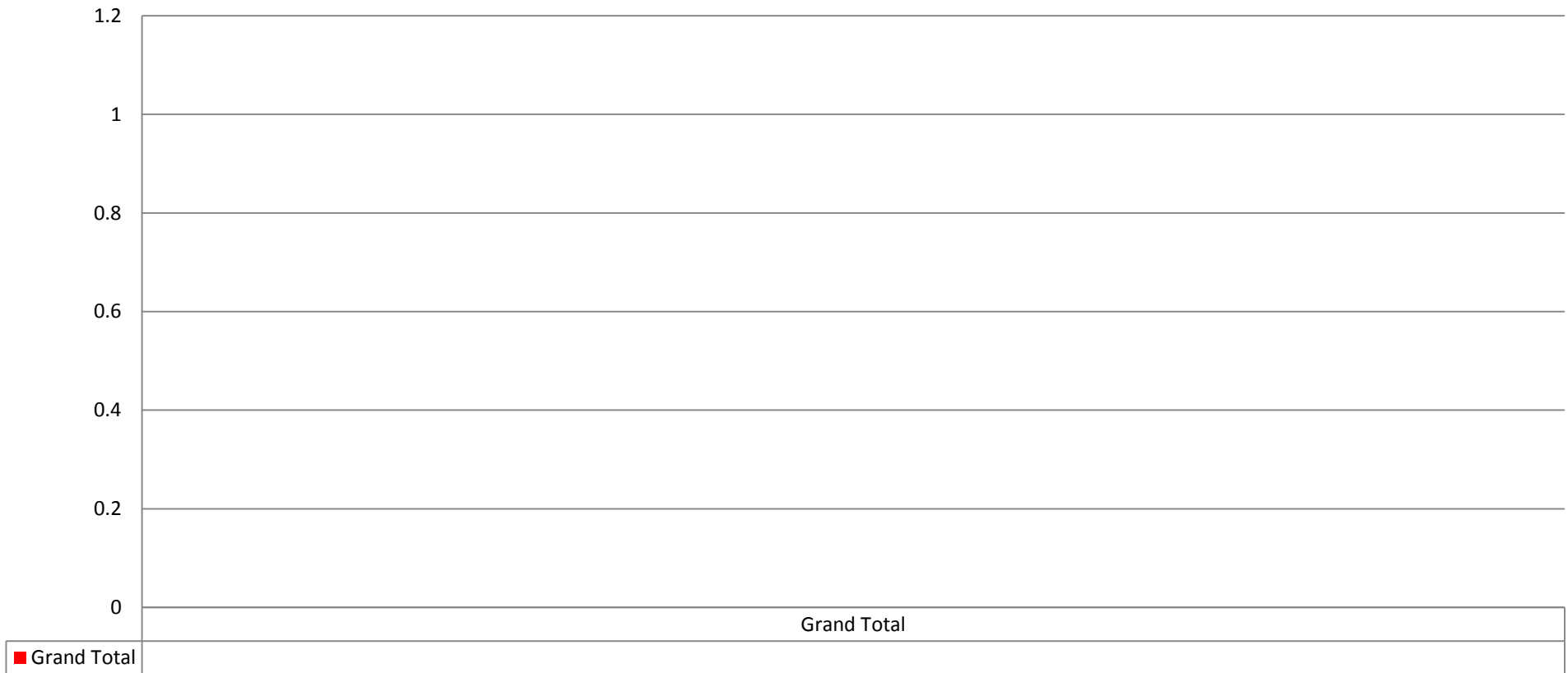
■ POSITIVE	3	2			
■ NEUTRAL		2	1	1	1
■ NEGATIVE	3		2		

Psych Liaison
3rd Quarter 2018-19 - Q3 1st Oct - 31st Dec
4. Food and Beverages

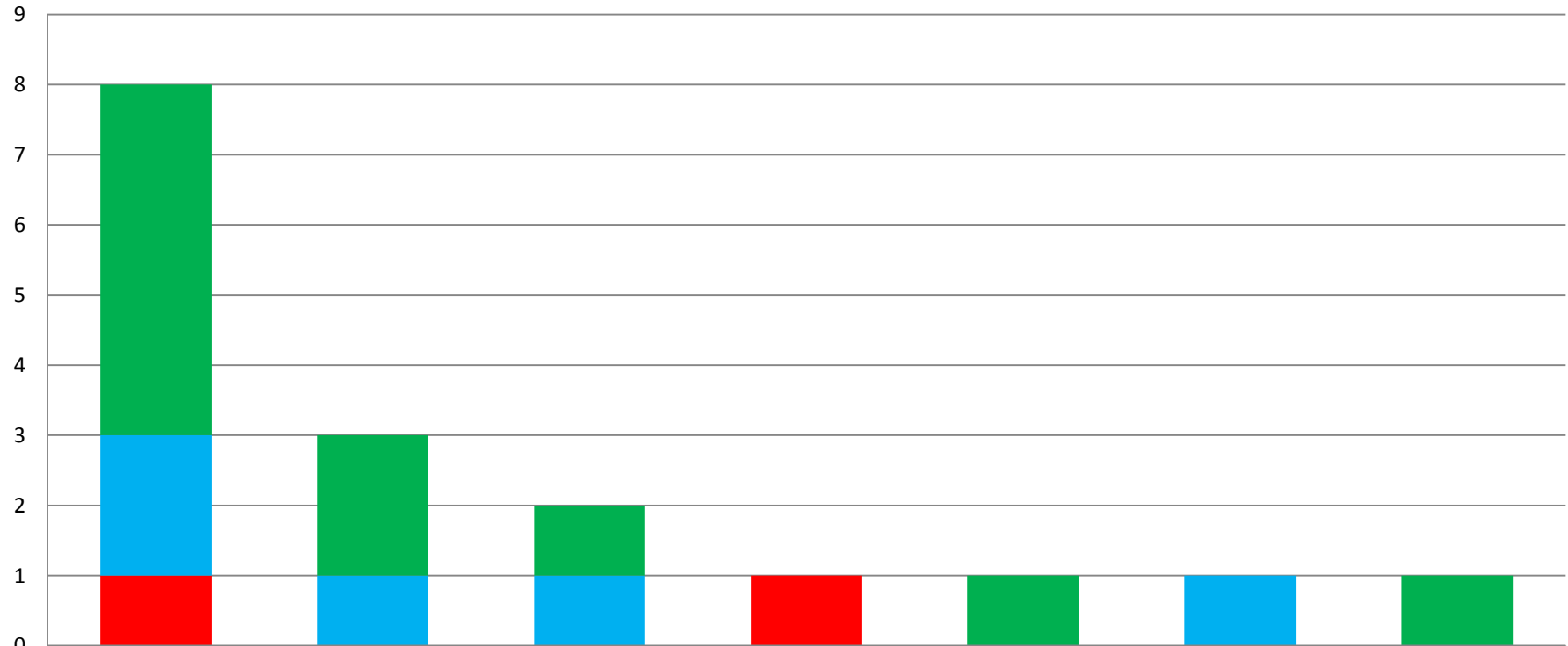


NEGATIVE	4.6 Food - Quality	4.2 Food - Choice & Variety
	1	1

Psych Liaison
3rd Quarter 2018-19 - Q3 1st Oct - 31st Dec
5. Information Resources

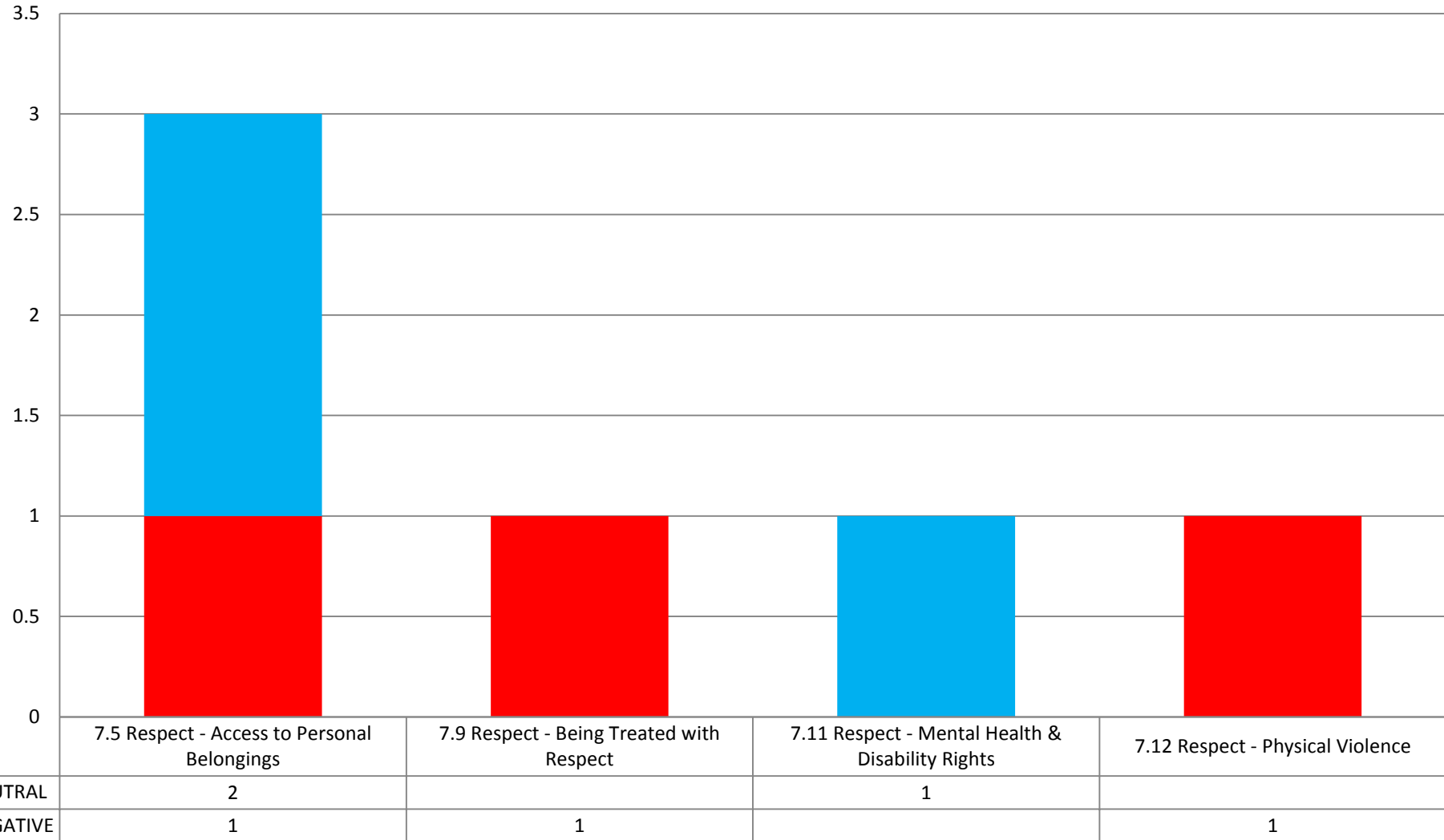


Psych Liaison
3rd Quarter 2018-19 - Q3 1st Oct - 31st Dec
6. Referral & Signposting

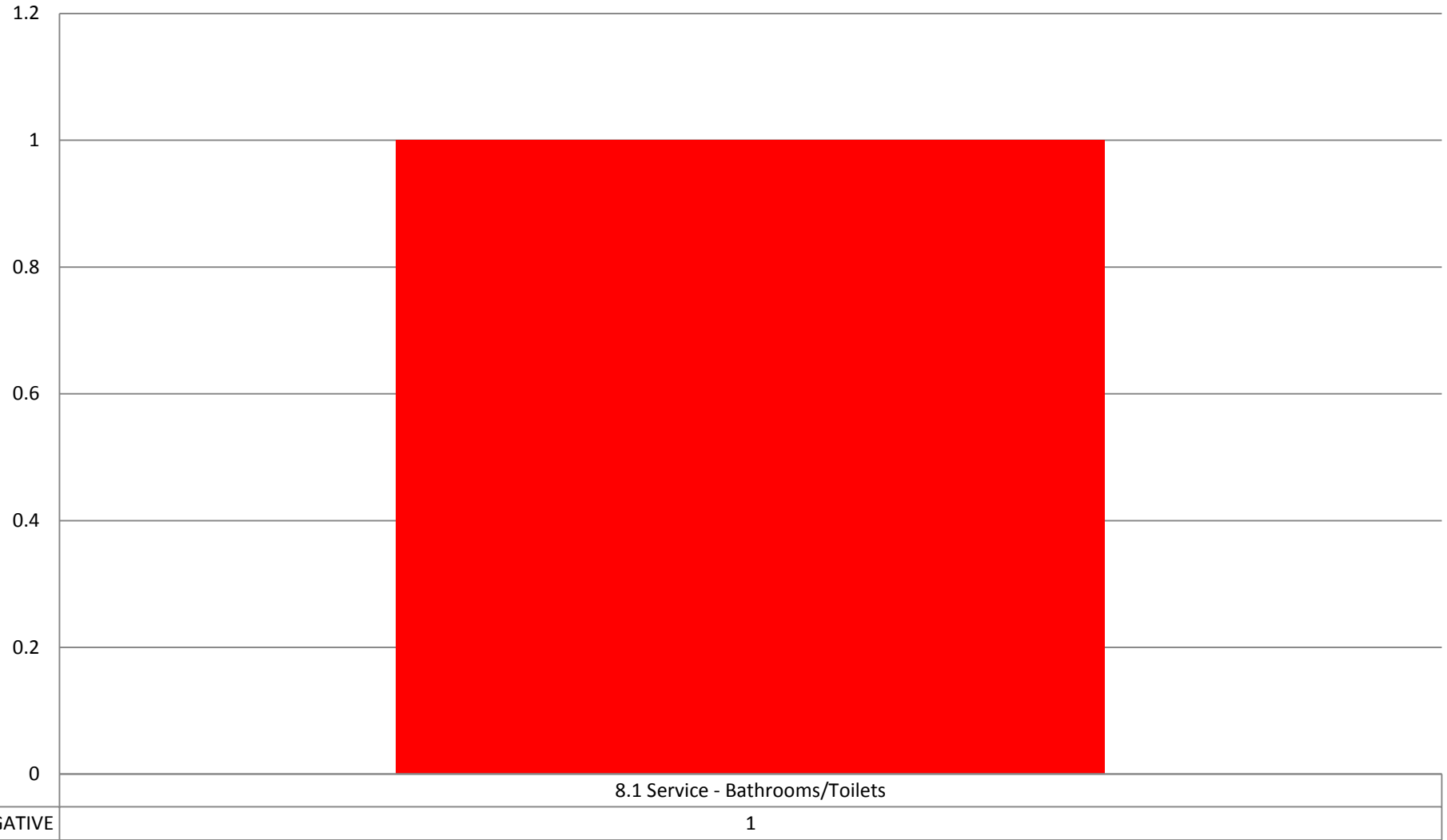


■ POSITIVE	5	2	1		1		1
■ NEUTRAL	2	1	1			1	
■ NEGATIVE	1			1			

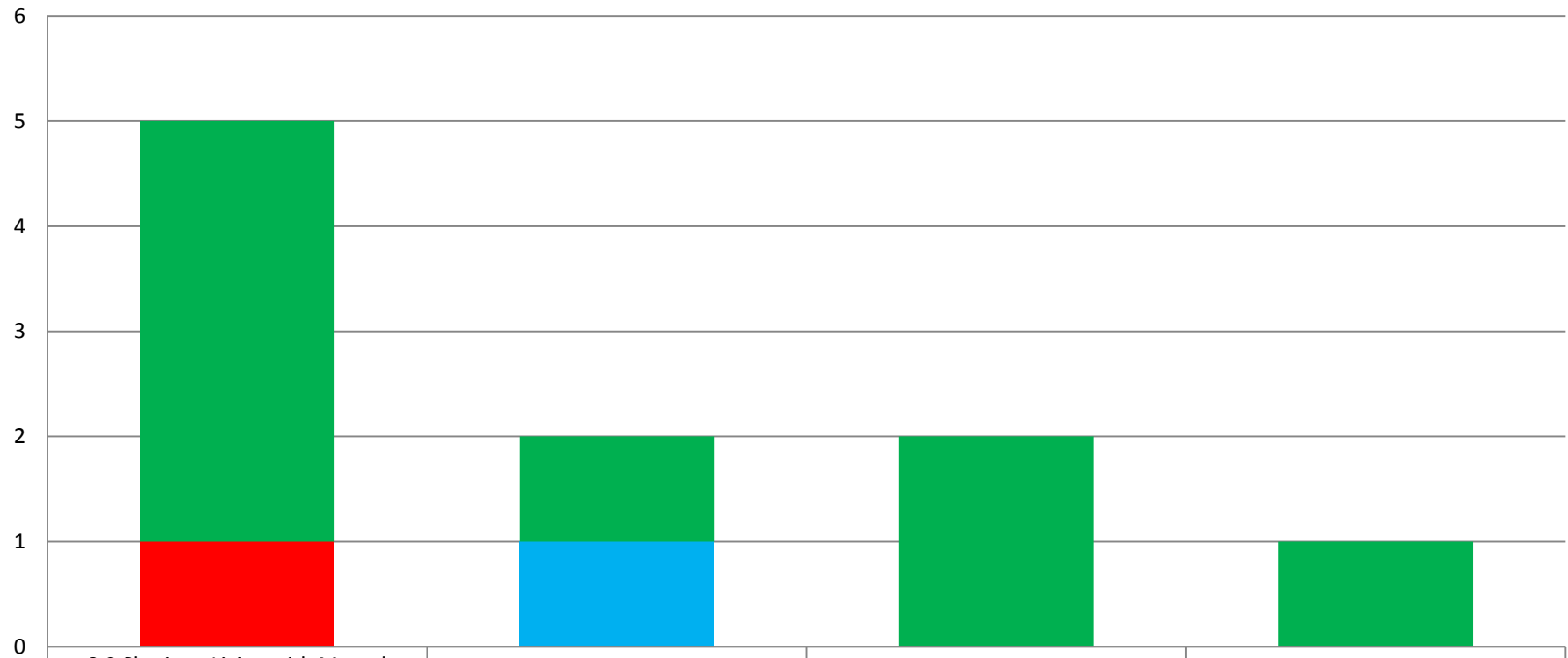
Psych Liaison
3rd Quarter 2018-19 - Q3 1st Oct - 31st Dec
7. Respect, Dignity, Personal Choice & Safety



Psych Liaison
3rd Quarter 2018-19 - Q3 1st Oct - 31st Dec
8. Service Environment, Hygiene & Security

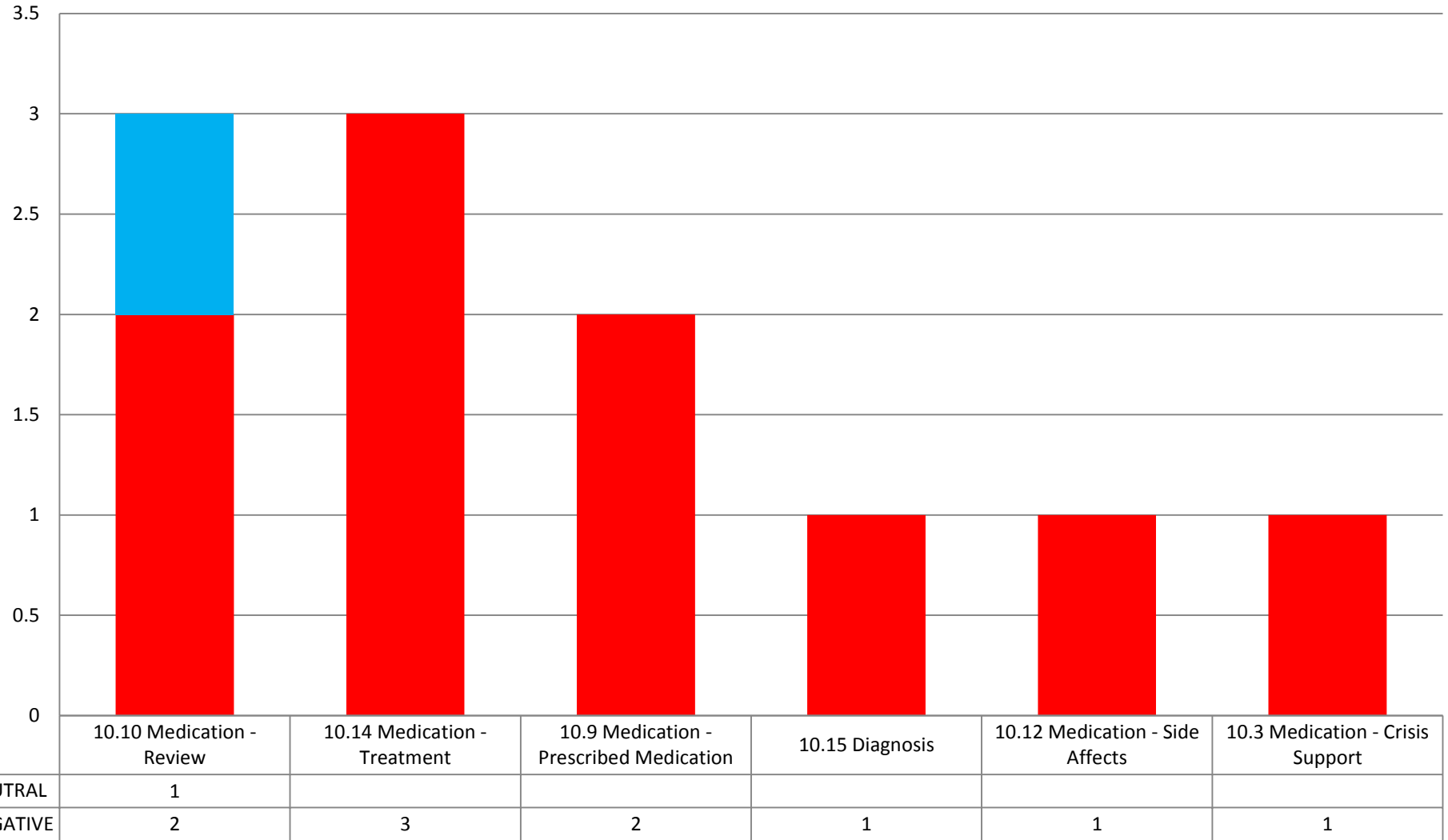


Psych Liaison
3rd Quarter 2018-19 - Q3 1st Oct - 31st Dec
9. Sharing and Listening Lived Life Experiences

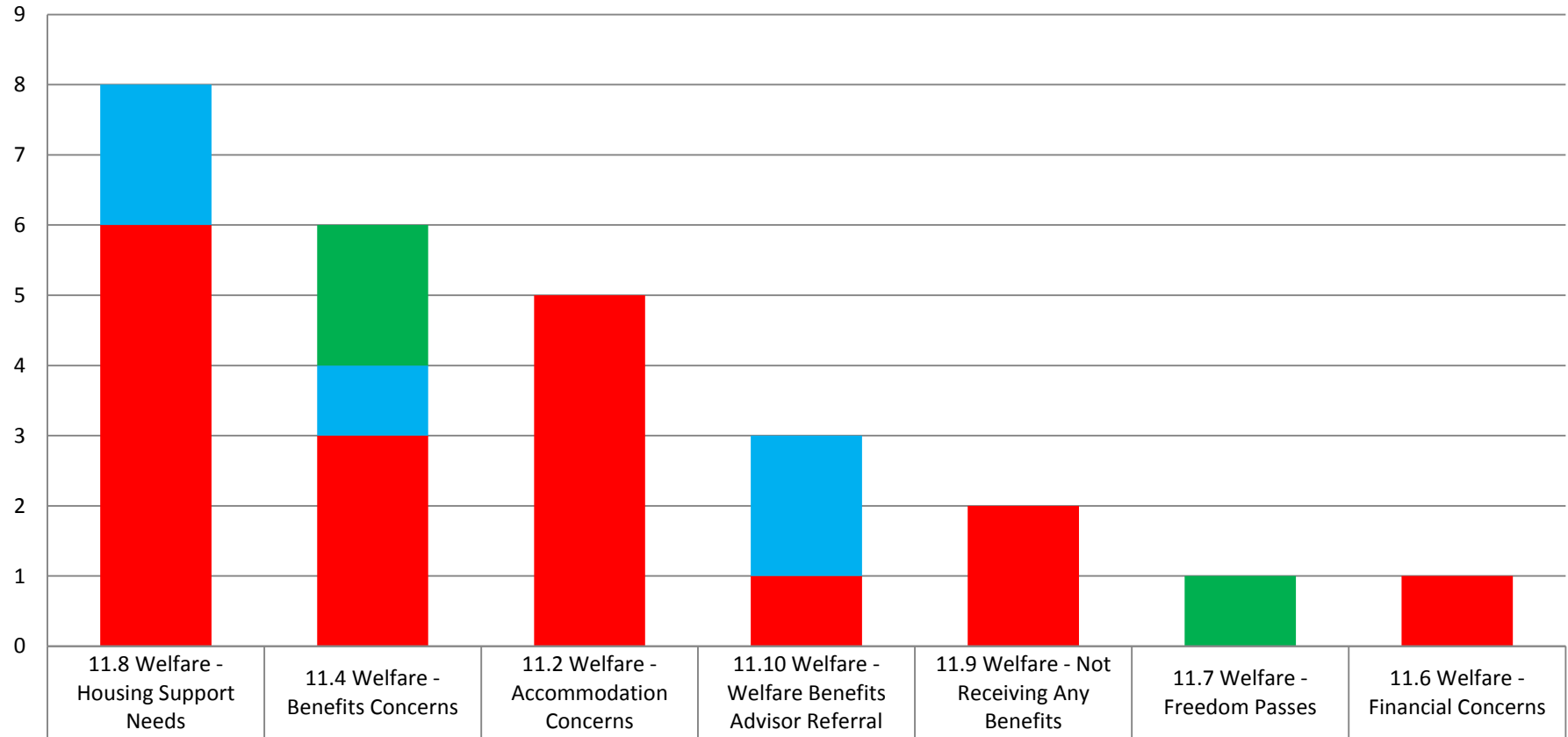


■ POSITIVE	4	1	2	1
■ NEUTRAL		1		
■ NEGATIVE	1			

Psych Liaison
3rd Quarter 2018-19 - Q3 1st Oct - 31st Dec
10. Treatment, Medication, Crisis & Sectioning



Psych Liaison
3rd Quarter 2018-19 - Q3 1st Oct - 31st Dec
11. Welfare Benefits & Housing



■ POSITIVE		2				1	
■ NEUTRAL	2	1		2			
■ NEGATIVE	6	3	5	1	2		1