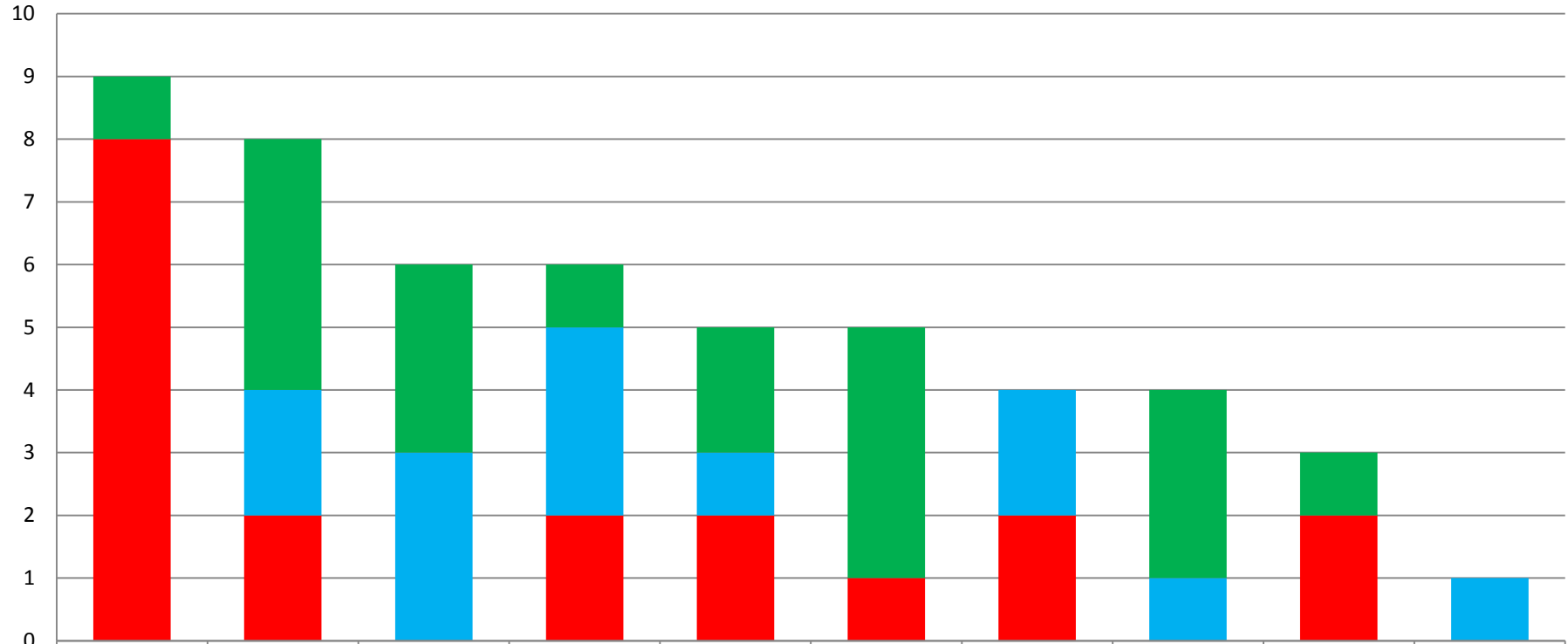


Hear Us Linkworking Report  
**Fitzmary 1**  
**2nd Quarter 2018-19**  
**1st July - 30th September**

# Fitzmary 1

## 2nd Quarter 2018/19 - 1st July - 30th September

### Main Themes



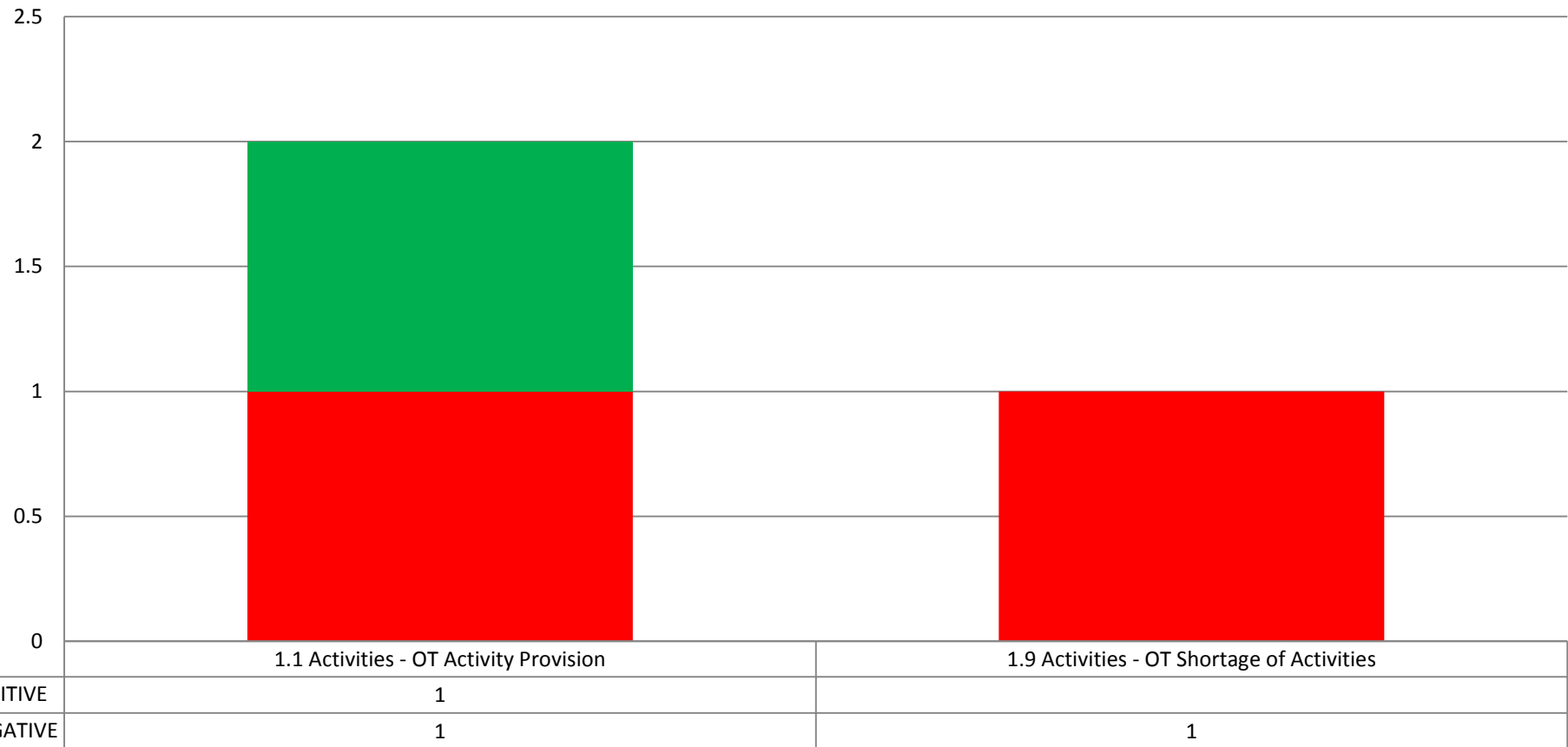
■ POSITIVE	1	4	3	1	2	4		3	1	
■ NEUTRAL		2	3	3	1		2	1		1
Main Themes	8	2		2	2	1	2		2	

Main Themes

# Fitzmary 1

## 2nd Quarter 2018/19 - 1st July - 30th September

### 1. Activities & OT Resources



Service User Issue

Main Themes

# Fitzmary 1

## 2nd Quarter 2018/19 - 1st July - 30th September

### 2. Clinical Staff; Care & Support



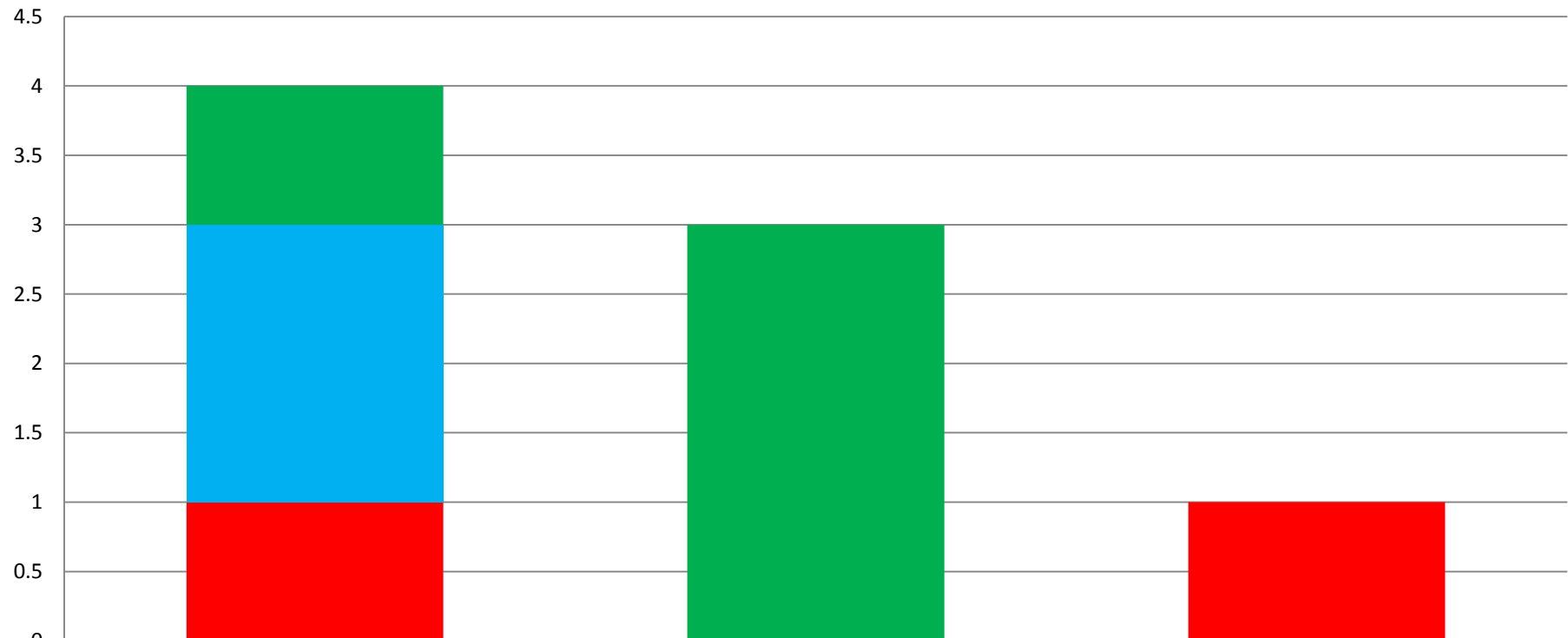
Service User Issue

Main Themes

# Fitzmary 1

## 2nd Quarter 2018/19 - 1st July - 30th September

### 3. Discharge Planning & Care Plans



	3.6 Discharge - Leave off Ward	3.5 Discharge - Feels Ready to Leave	3.8 Discharge - Wanting discharge from service
■ POSITIVE	1	3	
■ NEUTRAL	2		
■ NEGATIVE	1		1

Service User Issue

Main Themes

**Fitzmary 1**  
**2nd Quarter 2018/19 - 1st July - 30th September**  
**4. Food and Beverages**



■ Grand Total

Service User Issue

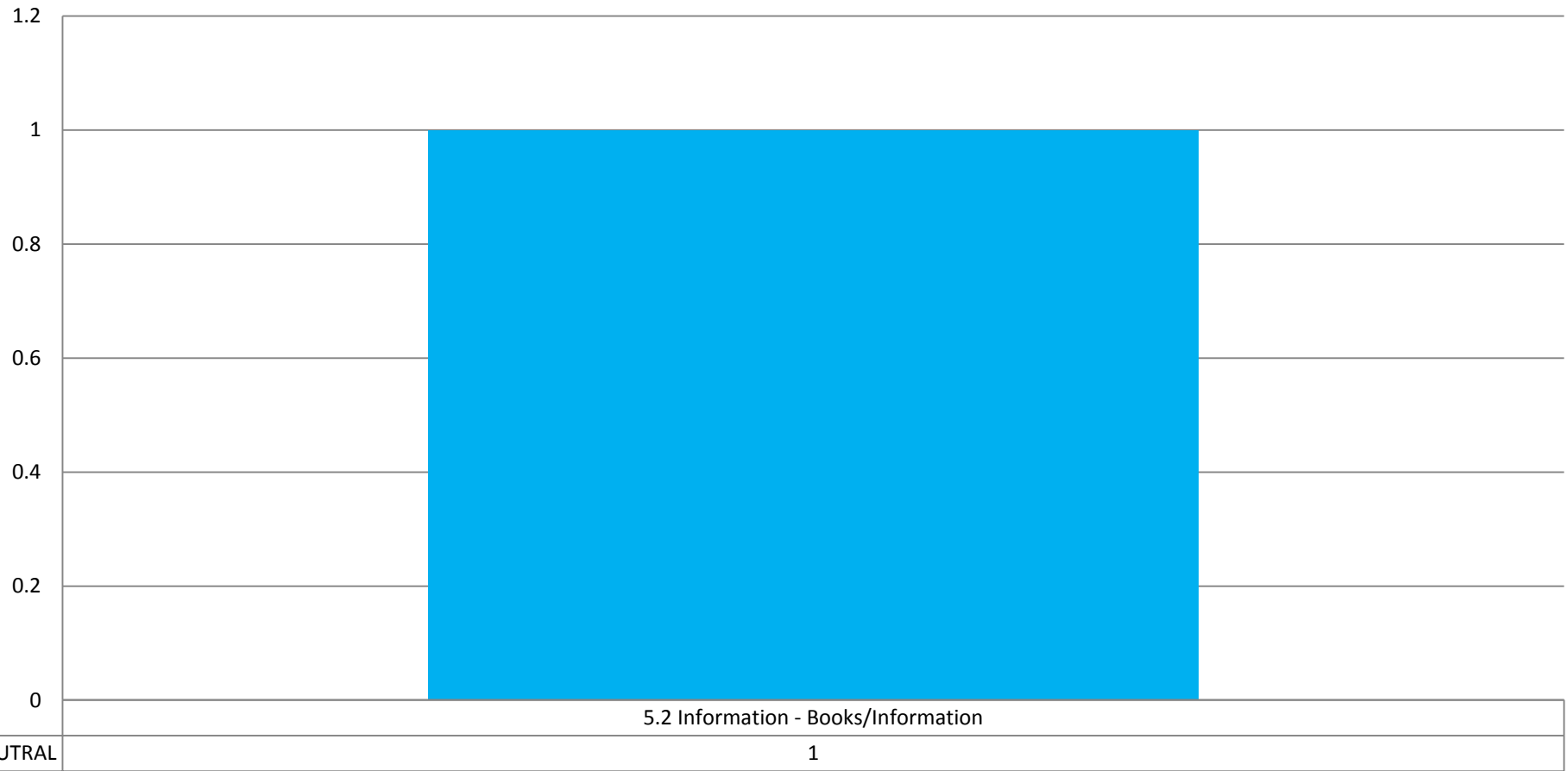
Main Themes

Count of Service User Issue

# Fitzmary 1

## 2nd Quarter 2018/19 - 1st July - 30th September

### 5. Information Resources



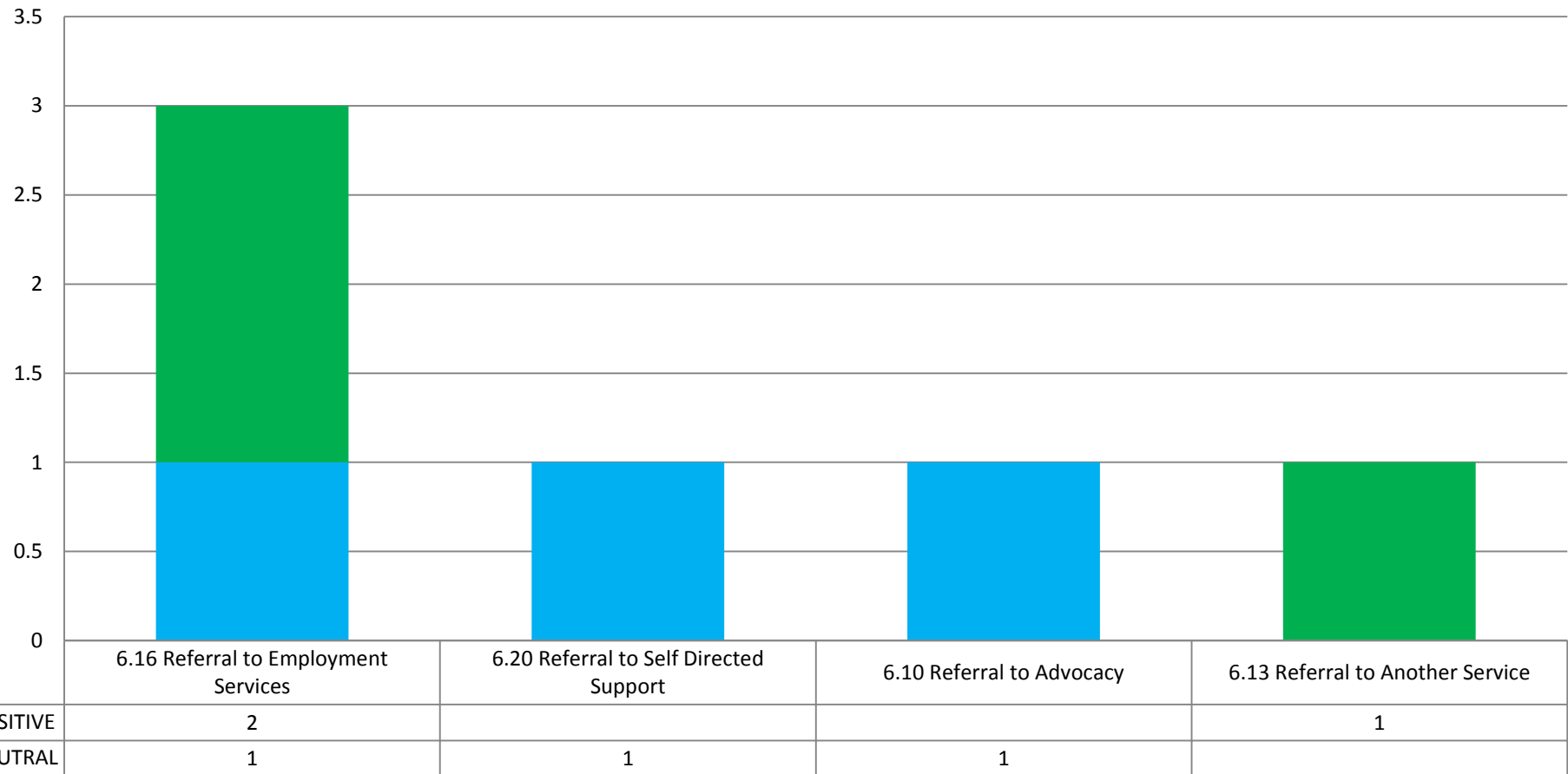
Service User Issue

Main Themes

# Fitzmary 1

## 2nd Quarter 2018/19 - 1st July - 30th September

### 6. Referral & Signposting



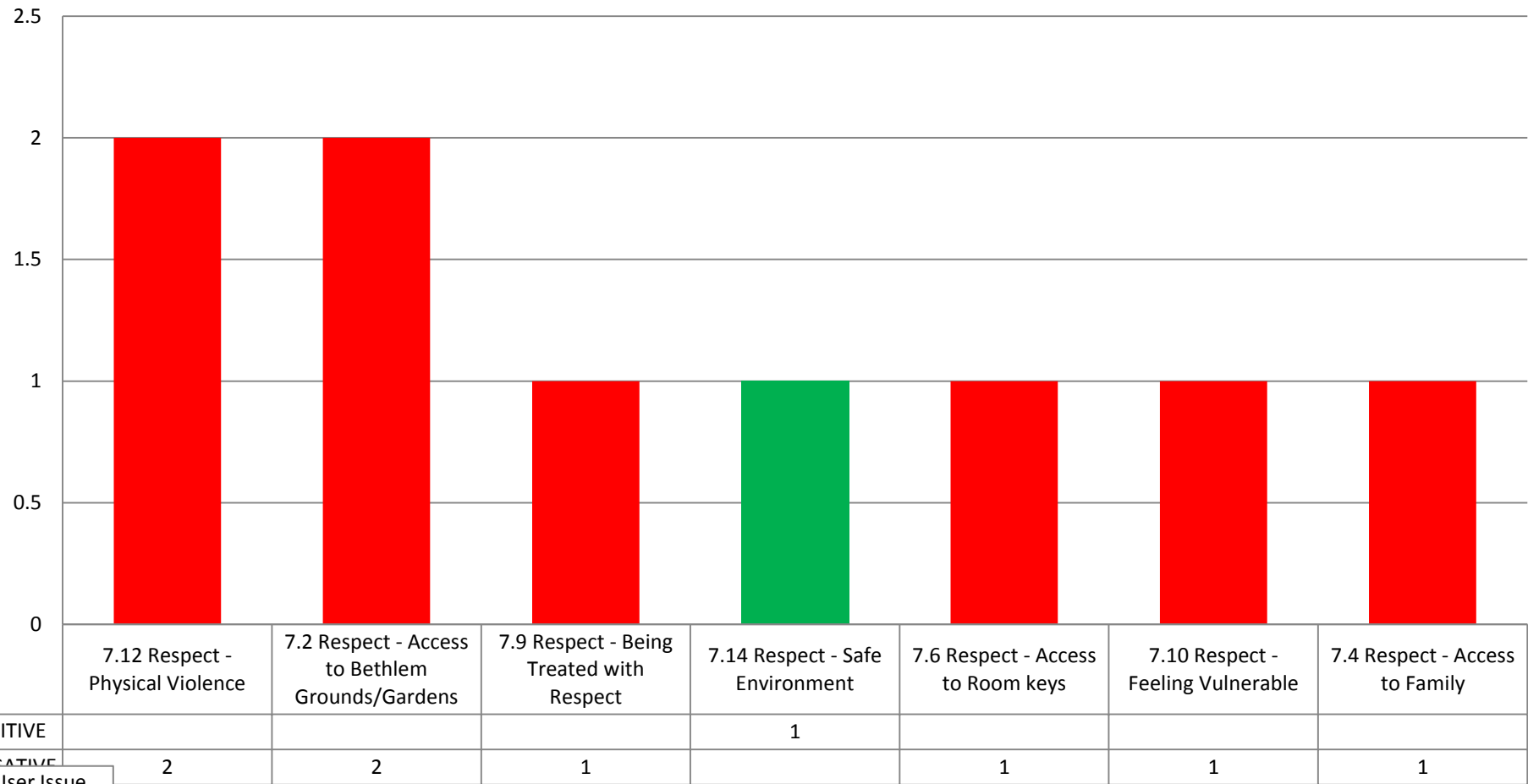
Service User Issue



## Fitzmary 1

### 2nd Quarter 2018/19 - 1st July - 30th September

### 7. Respect, Dignity, Personal Choice & Safety

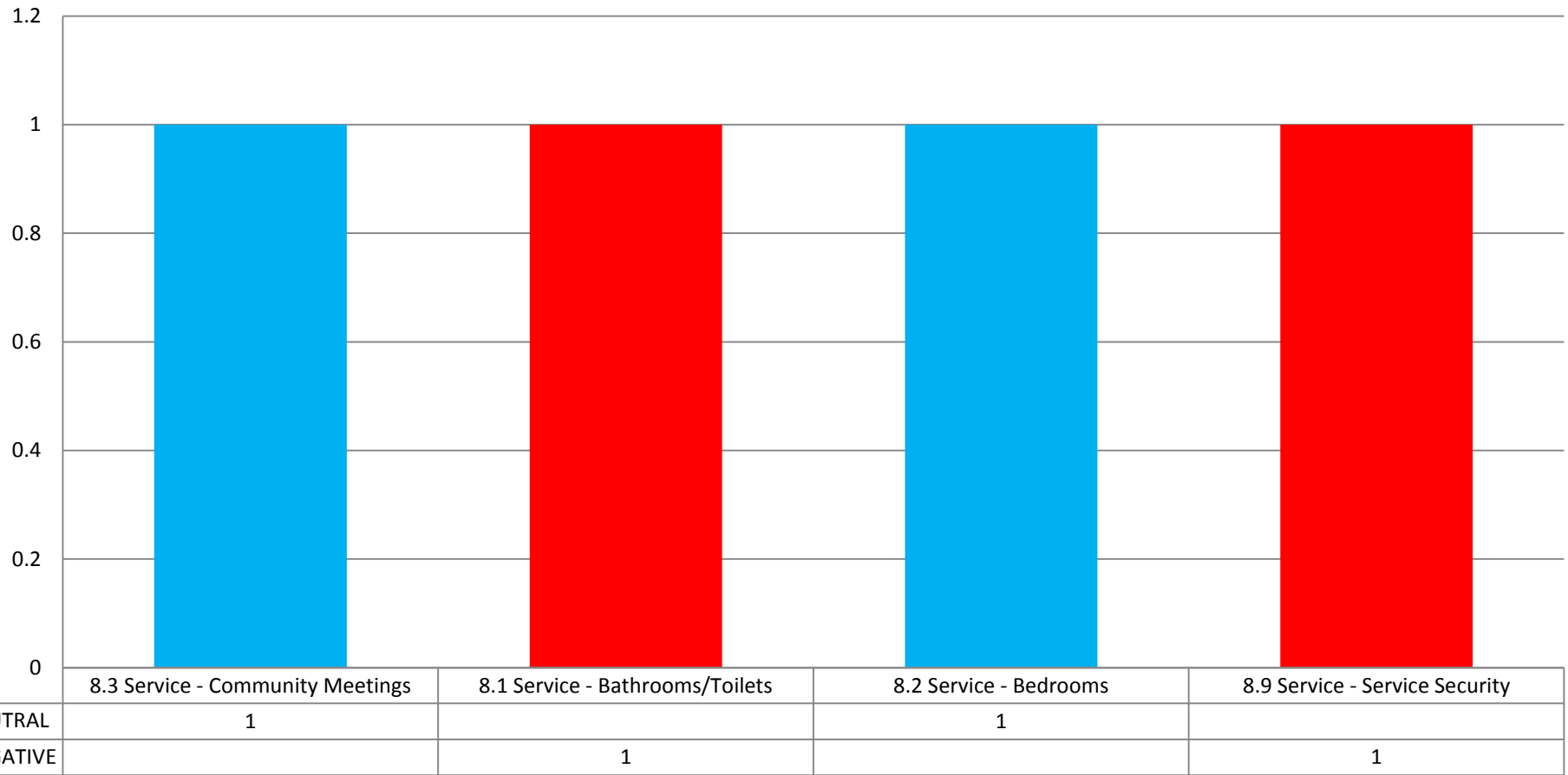


Service User Issue

Main Themes

Count of Service User Issue

## Fitzmary 1 2nd Quarter 2018/19 - 1st July - 30th September 8. Service Environment, Hygiene & Security

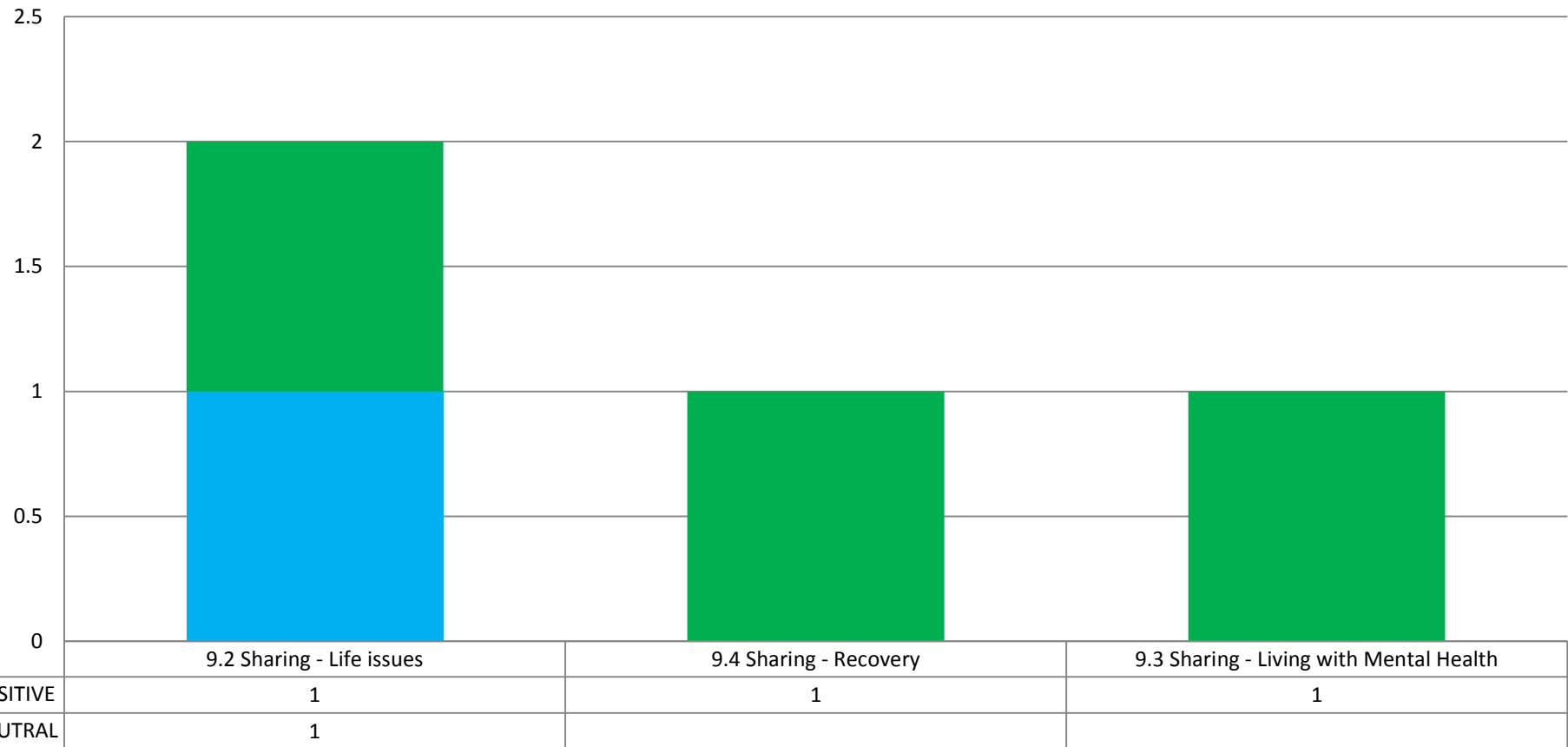


Service User Issue

## Fitzmary 1

### 2nd Quarter 2018/19 - 1st July - 30th September

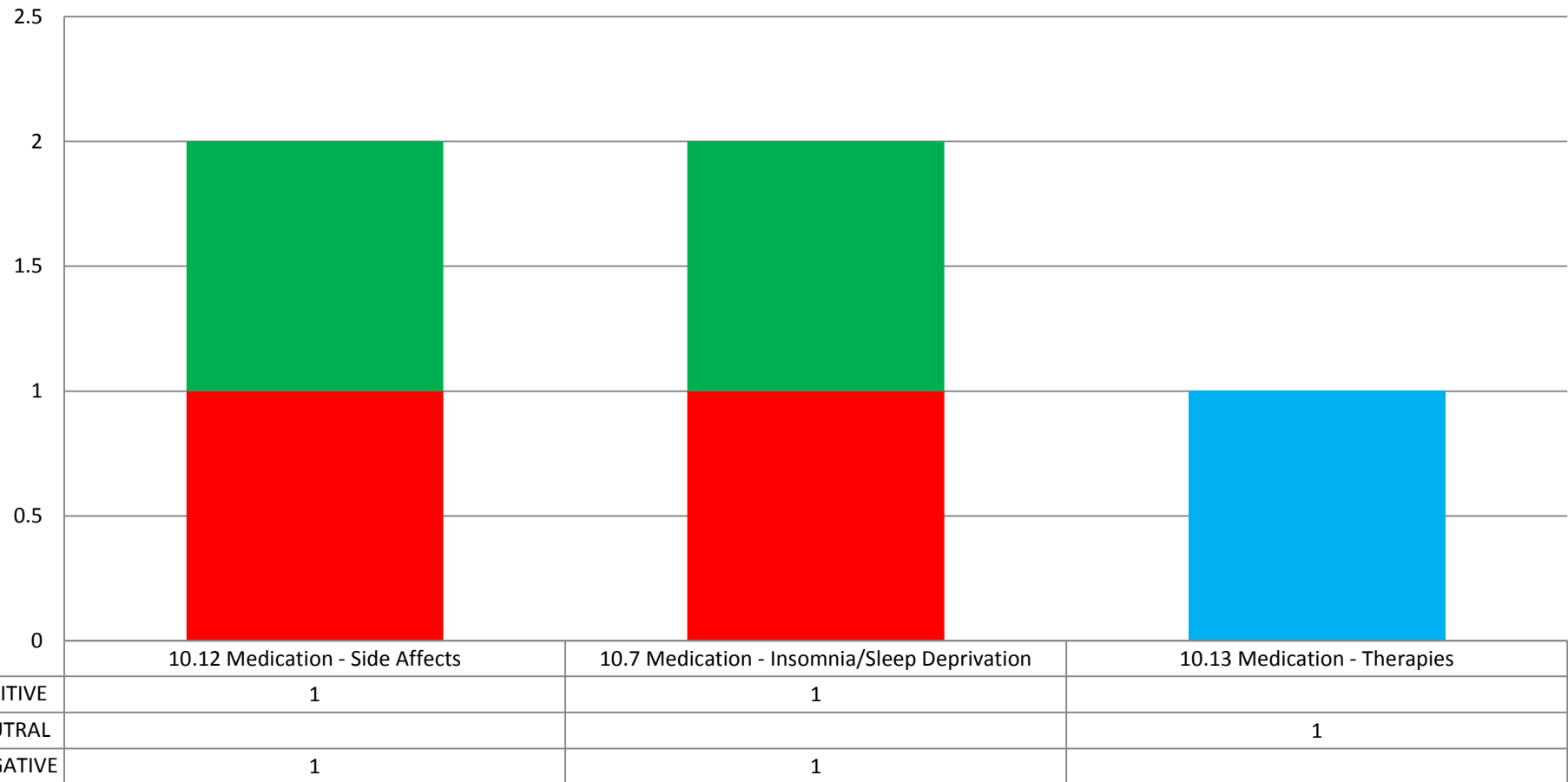
### 9. Sharing and Listening Lived Life Experiences



## Fitzmary 1

### 2nd Quarter 2018/19 - 1st July - 30th September

### 10. Treatment, Medication, Crisis & Sectioning

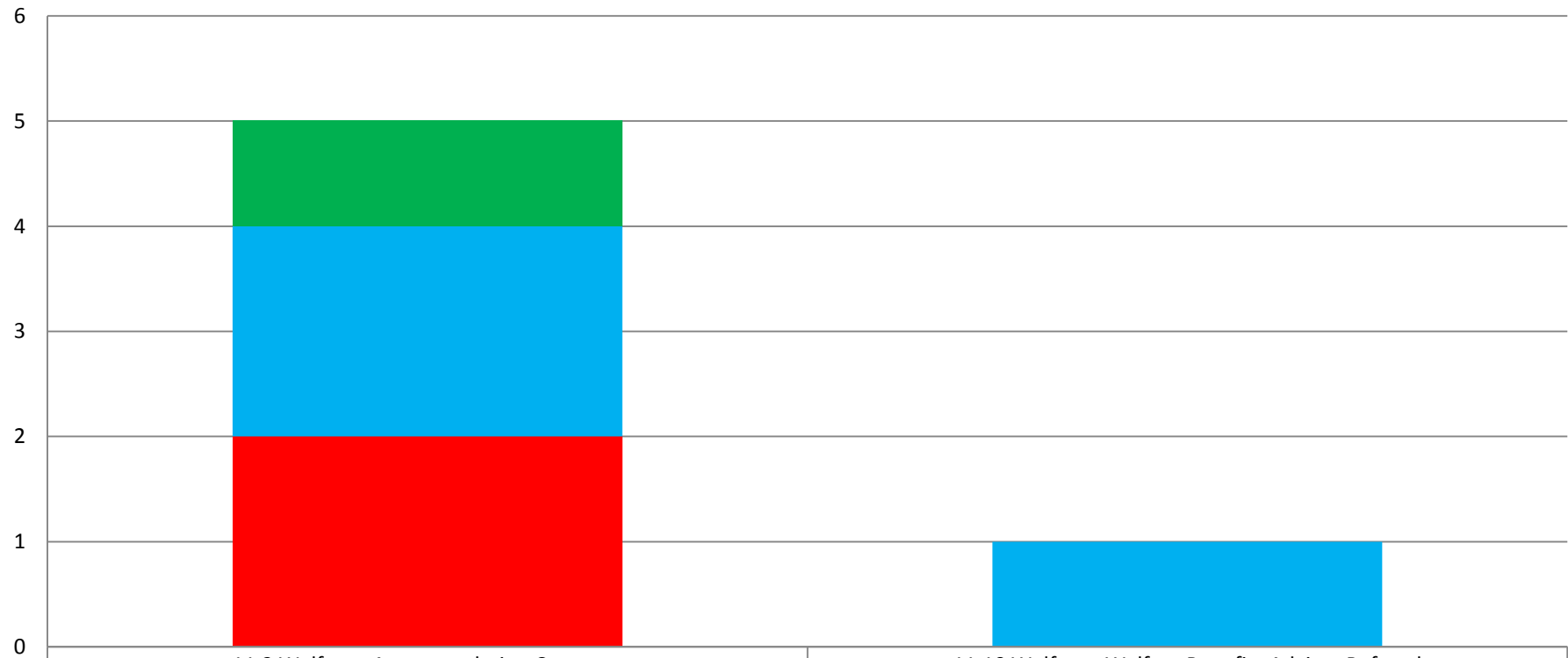


Main Themes

# Fitzmary 1

## 2nd Quarter 2018/19 - 1st July - 30th September

### 11. Welfare Benefits & Housing



	11.2 Welfare - Accommodation Concerns	11.10 Welfare - Welfare Benefits Advisor Referral
■ POSITIVE	1	
■ NEUTRAL	2	1
■ NEGATIVE	2	

Service User Issue